

WORLD FEDERATION FOR MEDICAL EDUCATION

Basic Medical Education

WFME Global Standards

for

Quality Improvement

The 2012 Revision

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EXECUTIVE SUMMARY

The World Federation for Medical Education (WFME) developed the WFME Trilogy of Global Standards for Quality Improvement of Medical Education from 1998. The initial result was presented at the beginning of this century and the Trilogy was published in 2003.

The Standards for Basic Medical Education have been used extensively all over the world, offering medical education institutions at various stages of development, and with different educational, socio-economic and cultural conditions, a template for defining institutional, national and regional standards, and a lever for reform of medical schools and their programmes.

The process of implementation of the Global Standards Programme, accentuated following broad international endorsement at the 2003 WFME World Conference in Copenhagen, Denmark, has resulted in many valuable experiences and compilation of fruitful advice and recommendations from the use of the standards in relation to institutional reforms and accreditation of basic medical education programmes. Based on these experiences, the Executive Council of WFME in 2011 agreed a need for revision of the standards.

A minor revision was planned, but during the process, which included a small working party and a broad international panel of experts, extensive comments and proposals were received. It was therefore decided to conduct a more thorough overhaul. However, it should be emphasised that this revised version of WFME Standards for Basic Medical Education respects the overall principles and structure and basically presents the same standards at two levels of attainment, basic and developmental, as the original standards document from 2003.

The most important changes are division of the standards in separate sub-standards and introduction of a number system, transferral of some quality development standards to the basic level in accordance with the international development in medical education, and significant expansion and elaboration of the annotation sections.

It is the hope of the WFME Executive Council that the revised standards document will be useful for everybody involved in medical education.

PREFACE

The Executive Council The World Federation for Medical Education

The improved health of all peoples is the main goal of medical education. This is also the overall mission of the World Federation for Medical Education (WFME). In keeping with its constitution, as the international body representing all medical teachers and medical teaching institutions, WFME undertakes to promote the highest scientific and ethical standards in medical education, initiate new learning methods, new instructional tools, and innovative management of medical education.

In accordance with this mandate, WFME in a position paper of 1998 launched the programme on International Standards in Medical Education. The purpose was to provide a mechanism for quality improvement in medical education, in a global context, to be applied by institutions responsible for medical education, and in programmes throughout the continuum of medical education.

The first proposal for defining *WFME Global Standards in Basic Medical Education*, developed by an *International Task Force* in the period 1998-2001, was presented in 2000 (1), and – after recommendation (2) and revision by the task force - finally published in 2003 as part of the *Trilogy: WFME Global Standards for Quality Improvement of Medical Education*, covering all three phases of medical education: *Basic Medical Education; Postgraduate Medical Education;* and *Continuing Professional Development of Medical Doctors* (3-5).

Implementation around the world of the standards programme, not least the standards for basic medical education as part of reform processes of medical schools and their programmes, started immediately after the first presentation and conduction of pilot studies in a number of medical schools in all 6 WFME Regions. The process of implementation was accelerated after broad international endorsement (6-12) of the standards at the WFME World Conference *Global Standards in Medical Education for Better Health Care* in Copenhagen 2003.

The document on Standards in Basic Medical Education has been translated into more than twenty languages, validated in pilot studies (13), and has influenced national and regional systems of recognition and accreditation of medical schools.

In the early stages of developing Standards in Basic Medical Education, it became clear that specifying global standards in any restricted sense would exert insufficient impact on the medical schools and their curricula, and indeed would have the potential to lower the quality of medical education. The criticism has become commonplace that medical education has adjusted inadequately both to changing conditions in the health care delivery system, and to the needs and expectations of societies. Thus, a lever for change and reform had essentially to be incorporated into the standards. This led to the concept of the WFME standards to be

framed to specify attainment at two different levels: (a) basic standards or minimum requirements; and (b) standards for quality development.

That the WFME Standards would have the status as an accreditation instrument was considered from the outset. After deliberation, WFME has taken the position that only nationally appointed agencies can be directly responsible for accreditation procedures of medical schools (14, 15). However, WFME can have a role in assisting in an accreditation process were one to be introduced. Globally adopted standards can function as a template for the agencies designated to implement evaluation and accreditation. It would also be appropriate for WFME to set up guidelines and procedures for the use of its standards for accreditation purposes, as was developed later (16) as a result of the World Health Organization (WHO)/WFME Partnership (17).

In quality improvement of medical education, indispensable components are institutional selfevaluation, external review, and consultation. Both the structure and the function of WFME are conducive to the Federation participating in setting up consultation teams in the entire world regions and in "recognising the accreditors", thereby establishing a system of international transparency of the quality of medical education programmes.

The medical workforce is in principle globally mobile and WFME Standards have a role in the safeguarding of an adequate educational grounding of migrating doctors. However, incentives for retaining locally trained doctors in their own Regions are equally essential. The WFME Standards should not be viewed as encouraging increasing medical mobility and spurring brain drain of doctors from the developing world. The world is characterised by increasing internationalisation, from which the medical workforce is not immune, and the Standards should serve as necessary quality-assuring credentials of medical doctors wherever they are based.

To ensure that competencies of medical doctors are globally applicable and transferable, readily accessible and transparent documentation of the levels of quality of educational institutions and their programmes is essential. The World Directory of Medical Schools, published by the World Health Organization (WHO) since 1953 (18), was never intended for a purpose other than a listing and qualitative considerations were explicitly excluded. WFME suggested already in its position paper of 1998 (19) that a World Register of Medical Schools be developed, aiming to constitute a roster of quality assurance in medical educational institutions, and indicating specifically that institutions included have attained globally accepted and approved standards for medical education programmes. Accordingly, the *Avicenna Directory of Medical Schools* was developed from 2007 as a result of a Memorandum of Understanding between WHO and the University of Copenhagen and with assistance of WFME (20, 21). From 2010, this database became the responsibility of WFME, and a merger of the Avicenna Directory of Medical Schools was a reality from August 2012.

In developing the Trilogy of Global Standards, WFME appointed three International Task Forces, each constituted by a Working Party meeting on a retreat basis, and by a broader Panel of Experts, the latter communicating mainly electronically. Members of the Task Forces were selected on basis of their expertise and with geographical coverage an important consideration. The drafts of the Standards documents were discussed on many occasions and in numerous settings around the world, and the many responsive commentaries received were collated and incorporated. From the outset it was envisioned that global standards should not be changed too frequently with the risk of creating unnecessary inconveniences among user institutions. However, more than ten years after the introduction of the standards for basic medical education and after accumulation of experiences from extensive use, the Executive Council of WFME realised the need for a limited revision taking into account the advice and recommendations received from medical educators, medical schools and organisations over the years. Therefore, early in 2011 the Federation initiated this revision, repeating the procedure of involving international experts in the formulation of standards.

WFME is profoundly indebted to all who have contributed to the process of reviewing the global standards. The enthusiasm and readiness to assist encountered in all regions has been overwhelming, thereby signalling that the Standards are both desirable and implementable.

INTRODUCTION

HISTORY

WFME, since 1984, has conducted an "International Collaborative Programme for the Reorientation of Medical Education". Cornerstones in this process were the Edinburgh Declaration, 1988 (22), which was adopted by the World Health Assembly, WHA Resolution 42.38, 1989 (23), and the Recommendations of the World Summit on Medical Education, 1993 (24), reflected in WHA Resolution 48.8, Reorientation of Medical Education and Medical Practice for Health for All, 1995 (25).

To further promote change and innovation in medical education, WFME decided to extend implementation of its educational policy to the institutional level as described in a WFME Position Paper (1998) (19). The initial focus was on Basic (Undergraduate) Medical Education in medical schools, but the initiative was subsequently extended to Postgraduate Medical Education, and Continuing Professional Development (CPD) of Medical Doctors.

The WFME project on International Standards in Medical Education, approved by the World Health Organization (WHO) and the World Medical Association (WMA), has three main intentions:

• to stimulate medical schools to formulate their own plans for change and for quality improvement in accordance with international Medical recommendations;

• to establish a system of national and/or international evaluation and accreditation of medical schools to assure minimum quality standards for medical school programmes;

• to safeguard practice in medicine and medical manpower utilisation, and its increasing internationalisation, by well-defined international standards of medical education.

Extending its project on International Standards in Medical Education, the Executive Council of WFME in December 1998 appointed an International Task Force consisting of a Working Party and an International Panel of Advisors, charged with defining international standards for educational programmes in Basic (Undergraduate) Medical Education.

The first meeting of the Working Party took place in Copenhagen (October 1999). In its Report (1), the Working Party defined a set of international standards in basic medical education designed to enable medical schools at various stages of development, and with different educational, socio-economic and cultural conditions, to use the system of standards at a level appropriate to them. Emphasis was placed on standards functioning as a lever for change and reform.

The second meeting of the WFME Working Party in Barcelona (March 2001) refined the document entitled International Standards in Basic Medical Education in the light of comments received from the International Panel of Advisors and from a number of conferences around the world at which the draft document was presented. In addition, the Working Party developed guidelines for the implementation of the standards.

After adoption of the final document by the WFME Executive Council, the standards were published in 2003 (3-5). The WFME Standards have significantly influenced medical education in all WFME regions (14,26) and have been the basis for regional guidelines (27-

29). The WFME model has also been inspirational for other health professions education, e.g. nurses and midwives (30). Recently, the model was also used in developing standards for PhD education in biomedicine and health sciences in Europe (31).

CONCEPT

International standards, which have general applicability for basic medical education, can be defined (17). These take account of the variations among countries in medical education due to differences in teaching tradition, culture, socio-economic conditions, the health and disease spectrum, and different forms of health care delivery systems. Such differences can also occur within individual countries. The scientific basis of medicine is universal. The task of medical education everywhere is the provision of health care. The WFME Global Standards are not prescriptive. Notwithstanding variations, there is a high degree of equivalence of structure, process and product of medical schools worldwide.

A global set of standards for medical education is not to be equated with a global core curriculum. The core of the medical curriculum consists of the fundamental theory and practice of medicine, specifically basic biomedical, behavioural and social sciences, general clinical skills, clinical decision skills, communication abilities and medical ethics, and must be addressed by all medical schools aiming to produce safe practitioners of quality. These elements have an important bearing on the concept of international standards in medical education, but such standards do not address details regarding content and quantity.

Equally relevant for international standards is the process of medical education. Desirable practices in educating the basic doctor, incorporating well-recognised and accepted principles of learning, together with the institutional conditions for educational activities, must form the basis for international standards.

International standards, of course, must be modified or supplemented according to regional, national and institutional needs and priorities. WFME has clearly emphasised that there can be no benefit in fostering uniformity of educational programmes. Moreover, quality assurance of medical school programmes must emphasise improvement and provide guidance for achieving it to avoid interpretation of standards as a levelling at a lower level of quality among institutions.

Standards are firstly useful for educational institutions as their basis for internal evaluation and quality improvement. They are a necessary tool when external evaluation, recognition and accreditation of medical schools are carried out. Furthermore, standards might best be used in quality evaluation studies of medical schools by combining institutional self-evaluation and peer review.

PURPOSE

Several reports have described the necessity for radical changes and innovations in the structure and process of medical education at all levels (32-36). Such reconstruction is essential to:

- prepare doctors for the needs and expectations of society;
- cope with the explosion in medical scientific knowledge and technology;
- inculcate physicians' ability for lifelong learning;
- ensure training in the new information technologies;
- adjust medical education to changing conditions in the health care delivery system.

WHO has also advocated the need for change in medical education (37-40). It has proposed a series of activities intended to meet the current and future requirements of society, especially underlining the importance of understanding the doctors' function in the society, and the need for continuing education and for inter-professional collaboration.

Although accreditation is seen as the golden standard in evaluating the quality of medical education programmes, only a minority of the more than 2000 medical schools worldwide are subject to external evaluation and accreditation procedures. Such omission causes major concern when the imperative for reform is amply documented. The rapid increase in the number of new medical schools in the last decades, many established on unacceptable grounds (e.g. some private »for profit« schools), adds to the disquiet.

Thus, a central part of the WFME strategy is to give priority to specification of international standards and guidelines for medical education, comprising both institutions and their educational programmes. Adoption of international standards will constitute a new framework for medical schools to measure themselves. Furthermore, internationally accepted standards could be used as a basis for national and regional recognition and accreditation of medical schools' educational programmes.

RATIONALE

The WFME Working Party examined the advantages of, and the reservations about, developing international standards in basic medical education. Attention was also focused on the general application of guidelines in quality development of basic medical education (1). For international standards to be generally accepted, the following premises were adopted:

- Only general aspects of medical schools and medical education should be covered.
- Standards should be concerned with broad categories of the content, process, educational environment and outcome of medical education.
- Standards should function as a lever for change and reform.
- Compliance with standards must be a matter for each community, country or region.
- Standards should be formulated in such a way as to acknowledge regional and national differences in the educational programme, and allow for different profiles and developments of the individual medical schools, respecting reasonable autonomy of the medical schools.
- Use of a common set of international standards does not imply or require complete equivalence of programme content and products of medical schools.

- Standards should recognise the dynamic nature of programme development.
- Standards are formulated as a tool which medical schools can use as a basis and a model for their own institutional and programme development.
- Standards should not be used in order to rank medical schools.
- Standards are intended not only to set minimum requirements but also to encourage quality development beyond the levels specified. The set of standards, in addition to basic requirements, should include directions for quality development.
- Standards should be further developed through broad international discussion and consensus.

The value of the standards must be tested in evaluation studies in all regions. Such projects should be based on a combination of voluntary institutional self-evaluation and peer review.

Standards are not an weither/or« matter, but a matter of specific conduct and intentional planning. Furthermore, some schools might develop so unique a quality as to go beyond standards achieved by most medical schools. Such qualities might, in the long run, serve as examples for new goal-setting in medical schools.

Standards must be clearly defined, and be meaningful, appropriate, relevant, measurable, achievable and accepted by the users. They must have implications for practice, recognise diversity and foster adequate development.

Evaluation based on generally accepted standards is an important incentive for improvement and for raising the quality of medical education, both when reorientation and reform are pursued, and also to promote continuous improvement and development.

Adoption of internationally accepted standards has the potential to provide a basis for national evaluation of medical schools as well as broader recognition.

WFME considers that the operation of standards can promote discussion and stimulate development of consensus about objectives, and will help schools to formulate essentials of their educational programmes and to define the core of medical education. Standards will broaden opportunities for educational research and development and foster discussion and cooperation across departmental and other boundaries.

The existence of standards will empower educators in their effort to bring about change, and will serve to guide medical students' choices.

For curriculum planners, acceptance of standards will save time and resources.

Adoption of standards for quality evaluation will provide valuable orientation for fund providers, politicians and society.

Placing medical education on a basis of shared international standards will facilitate exchange of medical students, and ease the acceptance of medical doctors in countries other than those in which they trained. In consequence, the burden of judging the competencies of doctors who have been educated in medical schools in different countries will be diminished.

Finally, substandard medical schools can be improved by use of a system of evaluation and accreditation based on internationally accepted standards. This is likely to enhance the quality of health care, both nationally and internationally.

USE OF STANDARDS

Standards for basic (undergraduate) medical education have been used for many years in national systems of evaluation and accreditation of medical education (41-43). The methods used differ from country to country.

It is the opinion of WFME that the set of international standards presented can be used globally as a tool for quality assurance and development of basic medical education. This could be done in different ways, such as:

- Medical School Self-evaluation of the Institution and its Programme The primary intention of WFME in introducing the standards as an instrument for quality improvement is to provide a framework against which medical schools can measure themselves in voluntary self-evaluation and self-improvement of programme.
- External Evaluation or Peer Review The process described can be further developed by inclusion of evaluation and counselling from external peer review groups.
- Combination of Self-evaluation of Institution and Programme and External Peer Review.

WFME considers such a combination to be the most valuable method.

• Recognition and Accreditation

Depending on local needs and traditions, the guidelines can also be used by national or regional authorities/agencies dealing with recognition and accreditation of medical schools.

PROCESS AND PRINCIPLES OF REVISION

It was the decision that WFME Standards should continue to be formulated as a combination of process, content and outcome/competence standards, using two levels of attainment (basic standards and standards for quality development), and not only minimum requirements (44).

The **plan** used for the 2012 revision was the following:

- *Phase I*: Production of a draft for revision by a small working party of five persons with relation to the WFME office.
- *Phase II*: Collating comments and proposals for amendments and additions from a broad international panel of experts representing all 6 WFME Regions.
- *Phase III*: Presentation of the amended document for further comments from the main partners of WFME, including the members of the WFME Executive Council.

The **premises** for the revision were:

- only minor changes of the standards were needed and wanted so that unnecessary confusion among the medical education constituency could be avoided.
- a system should be introduced to allow clearer presentation of sub-standards
- communication among users should be facilitated by a introduction of a system of numbers.
- formulations should be harmonised and overlaps avoided.
- essentials achieved in the *European Specifications of the WFME Global Standards*, published in 2007 (28), especially the changed division line between basic standards and standards for quality development, should be considered for incorporation, if supported by comments from other regions.
- social accountability of medical schools (45) should be clearly stated.
- annotations should be expanded, clarified and exemplified based on accumulated experiences in using the standards.

A draft from phase I was ready in August 2011 and phase II started a month later. Phase II resulted in very competent and extensive comments and recommendations from the international panel, which requested substantial changes. The working party therefore accepted the need for a more thorough overhaul. However, the final result should still be seen as a limited revision respecting the overall principles and structure of the standards document and basically defining the same standards as in original document of 2003.

Principles used in the revision process:

General principles

- The structure of the document including use of standards at two levels has not been changed
- The number of areas and subareas have not been changed and taking into account the new layout (see later) the number of standards is in reality unchanged.

• All standards are explicitly directed to the medical school being responsible for action

Content of standards

- The number of aspects of standards have been kept close to the original
- Minor reformulation of a few headings of areas and standards was needed to clarify the content
- In accordance with the international development in requirements to medical education a few standards for quality development were transferred to the basic level
- Repetition and overlap have been minimised

Formulation of standards

- Increased consistency between concepts and formulations of standards was attempted
- A number of standards have been specified to express that the expectation is not only to formulate a policy but also to implement the policy

Annotations

- Based on practical experiences from the use of standards, the number of annotations were significantly expanded. The intention is to clarify the meaning of the standards, primarily by exemplification of e.g. activities and conditions. This should also provide a more secure basis for translations and facilitate the planning of data collection for self-evaluation studies and external evaluations
- Specifications of annotations are now more precise and explanatory. Experiences have been that annotations were not always understood and that translations were difficult in some cases
- Annotations have been stated, including the use of examples, in order to take into account social and cultural differences

Lay-out

- Standards have been clearly divided in sub-standards in order to increase the overview of standards content
- A number system has been introduced, thereby facilitating references to and communication about standards

THE WFME GLOBAL STANDARDS

DEFINITIONS

The WFME recommends the following set of global standards in basic medical education. The standards are structured according to 9 areas with a total of 36 sub-areas.

AREAS are defined as broad components in the structure, process and outcome of medical education and cover:

- 1. Mission and Outcomes
- 2. Educational Programme
- 3. Assessment of Students
- 4. Students
- 5. Academic Staff/Faculty
- 6. Educational Resources
- 7. Programme Evaluation
- 8. Governance and Administration
- 9. Continuous Renewal

SUB-AREAS are defined as specific aspects of an area, corresponding to performance indicators.

STANDARDS (one or more) are specified for each sub-area using two levels of attainment and each standard is given a specific number:

Basic standard.

This means that the standard must be met by every medical school and fulfilment demonstrated during evaluation of the school.

Basic standards are expressed by a »must«.

Standard for quality development.

This means that the standard is in accordance with international consensus about best practice for medical schools and basic medical education. Fulfilment of - or initiatives to fulfil - some or all of such standards should be documented by medical schools. Fulfilment of these standards will vary with the stage of development of the medical schools, their resources and educational policy. Even the most advanced schools might not comply with all standards.

Standards for quality development are expressed by a »should«.

Altogether the document includes 100 Basic Standards and 91 Quality Development Standards

ANNOTATIONS, altogether a total number of 121, are used to clarify, amplify or exemplify expressions in the standards.

It should strongly be emphasised that the content of the annotations should not be seen as prescriptive for institutions. The annotations do not add new criteria or requirements.

The listing of examples in annotations are in some cases exhaustive, in others not. Also, it should be noted, that no medical school will use and possess all the items (methods and facilities) mentioned in examples.

1. MISSION AND OUTCOMES

1.1 STATEMENT OF MISSION

Basic standard:

The medical school must

- define its mission and make it known to its constituency and the health sector it serves. (B 1.1.1)
- in its mission statement outline the aims and the educational strategy resulting in a medical doctor
 - competent at a basic level. (B 1.1.2)
 - with an appropriate foundation for future career in any branch of medicine. (B 1.1.3)
 - capable of undertaking the roles of doctors as defined by the health sector. (B 1.1.4)
 - prepared and ready for postgraduate medical training (B 1.1.5)
 - committed to lifelong learning (B 1.1.6)
- ensure that the mission encompasses the health needs of the community, the needs of the health care system and other aspects of social accountability. (B 1.1.7)

Quality development standard:

The medical school should

- ensure that the mission encompasses
 - medical research attainment. (Q 1.1.1)
 - aspects of global health (Q 1.1.2)

Annotations:

- Mission provides the overarching framework to which all other aspects of the educational institution and its programme have to be related. Mission statement would include general and specific issues relevant to institutional, national, regional and global policy and need. Mission is in this document supposed to include the institutions' vision.
- Medical school in this document is the educational organisation providing a basic (undergraduate) programme in medicine and is synonymous with medical faculty, medical college or medical academy. The medical school can be an independent institution or part of or affiliated to a university. It normally also encompasses research and clinical service functions, and

would also provide educational programmes for other phases of medical education and for other health professions. Medical schools would include university hospitals and other affiliated clinical facilities.

- Constituency would include the leadership, staff and students of the medical school as well as other relevant stakeholders (see 1.2 annotations).
- Health sector would include the health care delivery system, whether public or private, and medical research institutions.
- Basic level of medical education is in most countries identical to undergraduate medical education starting on the basis of completed secondary school education. In other countries or schools it starts after completion of a non-medical undergraduate degree.
- Any branch of medicine refers to all types of medical practice, administrative medicine and medical research.
- Postgraduate medical training would include preregistration training, vocational training and specialist training.
- Lifelong learning is the professional responsibility to keep up to date in knowledge and skills through appraisal, audit, reflection or recognised continuing professional development (CPD)/continuing medical education (CME) activities. CPD includes all activities that doctors undertake, formally and informally, to maintain, update, develop and enhance their knowledge, skills and attitudes in response to the needs of their patients. CPD is a broader concept than CME, which describes continuing education in the knowledge and skills of medical practice.
- Encompassing the health needs of the *community* would imply interaction with the local community, especially the health and health related sectors, and adjustment of the curriculum to demonstrate attention to and knowledge about health problems of the community.
- Social accountability would include willingness and ability to respond to the needs of society, of patients and the health and health related sectors and to contribute to the national and international developments of medicine by fostering competencies in health care, medical

education and medical research. This would be based on the school's own principles and in respect of the autonomy of universities.

Social accountability is sometimes used synonymously with social responsibility and social responsiveness. In matters outside its control, the medical school would still demonstrate social accountability through advocacy and by explaining relationships and drawing attention to consequences of the policy.

- Medical research encompasses scientific research in basic biomedical, clinical, behavioural and social sciences and is described in 6.4.
- Aspects of global health would include awareness of major international health problems, also of health consequences of inequality and injustice.

1.2 PARTICIPATION IN FORMULATION OF MISSION

Basic standard:

The medical school must

• ensure that its principal stakeholders participate in formulating the mission. (B 1.2.1)

Quality development standard:

The medical school should

• ensure that the formulation of its mission is based also on input from other relevant stakeholders. (Q 1.2.1)

Annotations:

- Principal stakeholders would include the dean, the faculty board/council, the curriculum committee, representatives of staff and students, the university leadership and administration, relevant governmental authorities and regulatory bodies.
- Other relevant stakeholders would include other representatives of academic and administrative staff, representatives of the community and public (e.g. users of the health care delivery system, including patient organisations), education and health care authorities, professional organisations, medical scientific bodies and postgraduate educators.

1.3 INSTITUTIONAL AUTONOMY AND ACADEMIC FREEDOM

Basic standard:

The medical school **must** have institutional autonomy to

- formulate and implement policies for which its faculty/academic staff and administration are responsible, especially regarding
 - design of the curriculum. (B 1.3.1)
 - use of the allocated resources necessary for implementation of the curriculum. (B 1.3.2)

Quality development standard:

The medical school **should** ensure academic freedom for its staff and students

- in addressing the actual curriculum. (Q 1.3.1)
- in exploring the use of new research results to illustrate specific subjects without expanding the curriculum. (Q 1.3.2)

- Institutional autonomy would include appropriate independence from government and other counterparts (regional and local authorities, religious communities, private co-operations, the professions, unions and other interest groups) to be able to make decisions about key areas such as design of curriculum (see 2.1 and 2.6), assessments (see 3.1), students admission (see 4.1 and 4.2), staff recruitment/selection (see 5.1) and employment conditions, research (see 6.4) and resource allocation (see 8.3).
- Academic freedom would include appropriate freedom of expression, freedom of inquiry and publication for staff and students.
- Acting in keeping with the *actual curriculum*, staff and students would be allowed to draw upon different perspectives in description and analysis of medical issues.
- *Curriculum* (see the definition in 2.1, annotation).

1.4 EDUCATIONAL OUTCOMES

Basic standard:

The medical school must

- define the intended educational outcomes that students should exhibit upon graduation in relation to
 - their achievements at a basic level regarding knowledge, skills, and attitudes (B 1.4.1)
 - appropriate foundation for future career in any branch of medicine (B 1.4.2)
 - their future roles in the health sector. (B 1.4.3)
 - their subsequent postgraduate training (B 1.4.4)
 - their commitment to and skills in lifelong learning. (B 1.4.5)
 - the health needs of the community, the needs of the health care system and other aspects of social accountability. (B 1.4.6)
- ensure appropriate student conduct with respect to fellow students, faculty members, other health care personnel, patients and their relatives. (B 1.4.7)

Quality development standard:

The medical school **should**

- specify and co-ordinate the linkage of outcomes to be acquired by graduation with that to be acquired in postgraduate training. (Q 1.4.1)
- specify outcomes of student engagement in medical research (Q 1.4.2)
- draw attention to global health related outcomes. (Q 1.4.3)

Annotations:

Educational outcomes, learning outcomes or competencies refer to statements of knowledge, skills and attitude that students are expected to demonstrate at the end of a period of learning. Educational/learning objectives are often described in these terms.

Outcomes within medicine and medical practice - to be specified by the medical school - would include documented knowledge and understanding of (a) the basic biomedical sciences, (b) the behavioural and social sciences, including public health and population medicine, (c) medical ethics, human rights and medical jurisprudence relevant to the practice of medicine, (d) the clinical sciences, including clinical skills with respect to diagnostic procedures, practical procedures, communication skills, treatment and prevention of disease, health promotion, rehabilitation, clinical reasoning and problem solving; and (e) the ability to undertake lifelong learning and demonstrate professionalism in connection with the different roles of the doctor, also in relation to the medical profession. The characteristics and achievements the students display upon graduation can e.g. be categorised in terms of the doctor as (a) scholar and scientist, (b) practitioner, (c) communicator, (d) teacher, (e) manager and as (f) a professional.

Appropriate student conduct would presuppose a written code of conduct.

2. EDUCATIONAL PROGRAMME

2.1 CURRICULUM MODEL AND INSTRUCTIONAL METHODS

Basic standard:

The medical school must

- define the curriculum model. (B 2.1.1)
- define the instructional and learning methods employed. (B 2.1.2)
- ensure that the curriculum prepares the students for lifelong learning. (B 2.1.3)
- ensure that the curriculum is delivered in accordance with principles of equality. (B 2.1.4)

Quality development standard:

The medical school should

• use a curriculum and instructional/learning methods that stimulate, prepare and support students to take responsibility for their learning process. (Q 2.1.1)

Annotations:

- *Curriculum* in this document refers to the educational programme and includes a statement of the intended educational outcomes, the content/syllabus, experiences and processes of the programme, including a description of the structure of the planned instructional and learning methods and assessment methods. The curriculum should set out what knowledge, skills, and attitudes the student will achieve.
- Curriculum models would include models based on disciplines, organ systems, clinical problems/tasks or disease patterns as well as models based on modular or spiral design.
- Instructional and learning methods encompass lectures, small-group teaching, problem-based or case-based learning, peer assisted learning, practicals, laboratory exercises, bed-side teaching, clinical demonstrations, clinical skills laboratory training, field exercises in the community and web-based instruction.
- The *curriculum and instructional methods* would be based on contemporary learning principles.
- Principles of equality mean equal treatment of staff and students irrespective of gender, ethnicity, religion, sexual orientation, socio-economic status, and taking into account physical capabilities.

2.2 SCIENTIFIC METHOD

Basic standard:

The medical school **must**

- throughout the curriculum teach
 - the principles of scientific method, including analytical and critical thinking. (B 2.2.1)
 - medical research methods.
 - (B 2.2.2)
 - evidence-based medicine. (B 2.2.3)

Quality development standard:

The medical school should

• in the curriculum include elements of original or advanced research. (Q 2.2.1)

Annotations:

- To teach the principles of scientific method, medical research methods and evidence-based medicine requires scientific competencies of teachers. This training would be a compulsory part of the curriculum and would include that medical students conduct or participate in minor research projects.
- Elements of original or advanced research would include obligatory or elective analytic and experimental studies, thereby fostering the ability to participate in the scientific development of medicine as professionals and colleagues.

2.3 BASIC BIOMEDICAL SCIENCES

Basic standard:

The medical school must

- in the curriculum identify and incorporate
 - the contributions of the basic biomedical sciences to create understanding of scientific knowledge. (B 2.3.1)
 - concepts and methods fundamental to acquiring and applying clinical science. (B 2.3.2)

Quality development standard:

The medical school should

- in the curriculum adjust and modify the contributions of the biomedical sciences to the
 - scientific, technological and clinical developments. (Q 2.3.1)
 - current and anticipated needs of the society and the health care system. (Q 2.3.2)

Annotation:

 The basic biomedical sciences would depending on local needs, interests and traditions - include anatomy, biochemistry, biophysics, cell biology, genetics, immunology, microbiology (including bacteriology, parasitology and virology), molecular biology, pathology, pharmacology and physiology.

2.4 BEHAVIOURAL AND SOCIAL SCIENCES AND MEDICAL ETHICS

Basic standard:

The medical school must

- in the curriculum identify and incorporate the contributions of the:
 - behavioural sciences. (B 2.4.1)
 - social sciences. (B 2.4.2)
 - medical ethics. (B 2.4.3)
 - medical jurisprudence. (B 2.4.4)

Ouality development standard:

The medical school should

- in the curriculum adjust and modify the contributions of the behavioural and social sciences as well as medical ethics to
 - scientific, technological and clinical developments. (Q 2.4.1)
 - current and anticipated needs of the society and the health care system. (Q 2.4.2)
 - changing demographic and cultural contexts. (Q 2.4.3)

Annotations:

- Behavioural and social sciences would depending on local needs, interests and traditions - include biostatistics, community medicine, epidemiology, global health, hygiene, medical anthropology, medical psychology, medical sociology, public health and social medicine.
- Medical ethics deals with moral issues in medical practice such as values, rights and responsibilities related to physician behavior and decision making.
- Medical jurisprudence deals with the laws and other regulations of the health care delivery system, of the profession and medical practice, including the regulations of production and use of pharmaceuticals and medical technologies (devices, instruments, etc.).
- The *identification and incorporation of the* behavioural and social sciences, medical ethics and medical jurisprudence would

provide the knowledge, concepts, methods, skills and attitudes necessary for understanding socio-economic, demographic and cultural determinants of causes, distribution and consequences of health problems as well as knowledge about the national health care system and patients' rights. This would enable analysis of health needs of the community and society, effective communication, clinical decision making and ethical practices.

2.5 CLINICAL SCIENCES AND SKILLS

Basic standard:

The medical school must

- in the curriculum identify and incorporate the contributions of the clinical sciences to ensure that students
 - acquire sufficient knowledge and clinical and professional skills to assume appropriate responsibility after graduation. (B 2.5.1)
 - spend a reasonable part of the programme in planned contact with patients in relevant clinical settings. (B 2.5.2)
 - experience health promotion and preventive medicine (B 2.5.3)
- specify the amount of time spent in training in major clinical disciplines. (B 2.5.4)
- organise clinical training with appropriate attention to patient safety. (B 2.5.5)

Quality development standard:

The medical school should

- in the curriculum adjust and modify the contributions of the clinical sciences to the
 - scientific, technological and clinical developments. (Q 2.5.1)
 - current and anticipated needs of the society and the health care system.
 (Q 2.5.2)
- ensure that every student has early patient contact gradually including participation in patient care. (Q 2.5.3)
- structure the different components of clinical skills training according to the stage of the study programme. (Q 2.5.4)

Annotations:

 The clinical sciences would - depending on local needs, interests and traditions include anaesthetics, dermatology, diagnostic radiology, emergency medicine, general practice/family medicine, geriatrics, gynaecology & obstetrics, internal medicine (with subspecialties), laboratory medicine, medical technology, neurology, neurosurgery, oncology & radiotherapy, ophthalmology, orthopaedic surgery, oto-rhino-laryngology, paediatrics, palliative care, physiotherapy, rehabilitation medicine, psychiatry, surgery (with subspecialties) and venereology (sexually transmitted diseases). Clinical sciences would also include a final module preparing for preregistration-training/internship.

- Clinical skills include history taking, physical examination, communication skills, procedures and investigations, emergency practices, and prescription and treatment practices.
- Professional skills would include patient management skills, team-work/team leadership skills and inter-professional training.
- *Appropriate clinical responsibility* would include activities related to health promotion, disease prevention and patient care.
- *A reasonable part* would mean about one third of the programme.
- Planned contact with patients would imply consideration of purpose and frequency sufficient to put their learning into context.
- Time spent in training includes clinical rotations and clerkships.
- Major clinical disciplines would include internal medicine (with subspecialties), surgery (with subspecialties), psychiatry, general practice/family medicine, gynaecology & obstetrics and paediatrics.
- Patient safety would require supervision of clinical activities conducted by students.
- *Early patient contact* would partly take place in primary care settings and would primarily include history taking, physical examination and communication.
- Participation in patient care would include responsibility under supervision for parts of investigations and/or treatment to patients, which could take place in relevant community settings.

2.6 CURRICULUM STRUCTURE, COMPOSITION AND DURATION

Basic standard:

The medical school must

 describe the content, extent and sequencing of courses and other curricular elements to ensure appropriate coordination between basic biomedical, behavioural and social and clinical subjects. (B 2.6.1)

Quality development standard:

The medical school should in the curriculum

- ensure horizontal integration of associated sciences, disciplines and subjects (Q 2.6.1)
- ensure vertical integration of the clinical sciences with the basic biomedical and the behavioural and social sciences. (Q 2.6.2)
- allow optional (elective) content and define the balance between the core and optional content as part of the educational programme. (Q 2.6.3)
- describe the interface with complementary medicine. (Q 2.6.4)

- Examples of *horizontal* (concurrent) *integration* would be integrating basic sciences such as anatomy, biochemistry and physiology or integrating disciplines of medicine and surgery such as medical and surgical gastroenterology or nephrology and urology.
- Examples of *vertical* (sequential) integration would be integrating metabolic disorders and biochemistry or cardiology and cardio-vascular physiology.
- Core and optional (elective) content refers to a curriculum model with a combination of compulsory elements and electives or special options.
- *Complementary medicine* would include unorthodox, traditional or alternative practices.

2.7 PROGRAMME MANAGEMENT

Basic standard:

The medical school must

- have a curriculum committee, which under the governance of the academic leadership (the dean) has the responsibility and authority for planning and implementing the curriculum to secure its intended educational outcomes. (B 2.7.1)
- in its curriculum committee ensure representation of staff and students. (B 2.7.2)

Quality development standard:

The medical school should

- through its curriculum committee plan and implement innovations in the curriculum. (Q 2.7.1)
- in its curriculum committee include representatives of other relevant stakeholders. (Q 2.7.2)

Annotations:

- The authority of the curriculum committee would include authority over specific departmental and subject interests, and the control of the curriculum within existing rules and regulations as defined by the governance structure of the institution and governmental authorities. The curriculum committee would allocate the granted resources for planning and implementing methods of teaching and learning, assessment of students and course evaluation (see area 8.3).
- Other relevant stakeholders would include other participants in the educational process, representation of teaching hospitals and other clinical facilities, representatives of graduates of the medical school, other health professions, who are involved in the educational process, or other faculties in the University. Other relevant stakeholders might also include representation of the community and

public (e.g. users of the health caredelivery system, including patient organisations).

2.8 LINKAGE WITH MEDICAL PRACTICE AND THE HEALTH SECTOR

Basic standard:

The medical school must

• ensure operational linkage between the educational programme and the subsequent stages of training or practice after graduation. (B 2.8.1)

Quality development standard:

The medical school should

- ensure that the curriculum committee
 - seeks input from the environment in which graduates will be expected to work, and modify the programme accordingly. (Q 2.8.1)
 - considers programme modification in response to opinions in the community and society. (Q 2.8.2)

- The operational linkage implies identifying health problems and defining required educational outcomes. This requires clear definition and description of the elements of the educational programmes and their interrelations in the various stages of training and practice, paying attention to the local, national. regional and global context. It would include mutual feedback to and from the health sector and participation of teachers and students in activities of the health team. Operational linkage also implies constructive dialogue with potential employers of the graduates as basis for career guidance.
- Subsequent stages of training would include postgraduate training (preregistration training, vocational training, specialist training) and continuing professional development (CPD)/continuing medical education (CME).

3. ASSESSMENT OF STUDENTS

3.1 ASSESSMENT METHODS

Basic standard:

The medical school **must**

- define, state and publish the principles, methods and practices used for assessment of its students, including the criteria for setting pass marks, grade boundaries and number of allowed retakes. (B 3.1.1)
- ensure that assessments cover knowledge, skills and attitudes (B 3.1.2)
- use a wide range of assessment methods and formats according to their "assessment utility" (B 3.1.3)
- ensure that methods and results of assessments avoid conflicts of interest (B 3.1.4)
- ensure that assessments are open to scrutiny by external expertise. (B 3.1.5)

Quality development standard:

The medical school should

- document and evaluate the reliability and validity of assessment methods. (Q 3.1.1)
- incorporate new assessment methods where appropriate. (Q 3.1.2)
- use a system for appeal of assessment results. (O 3.1.3)

Annotations:

- Assessment principles, methods and practices would include consideration of number of examinations and other tests. balance between written and oral examinations, use of normative and criterion referenced judgements, and use of special types of examinations, e.g. objective structured clinical examinations (OSCE) or mini clinical evaluation exercise (MiniCEX).
- Assessment methods would include the use of external examiners with the purpose of increasing fairness, quality and transparency of assessments.
- "Assessment utility" is a combination of validity, reliability, educational impact, acceptability and efficiency of the assessment methods and formats.
- Documentation and evaluation of reliability and validity of assessment *methods* would require an appropriate quality assurance process of assessment practices.

3.2 RELATION BETWEEN ASSESSMENT AND LEARNING

Basic standard:

The medical school **must**

- use assessment principles, methods and practices that
 - are clearly compatible with intended educational outcomes and instructional methods. (B 3.2.1)
 - ensure that the intended educational outcomes are met by the students. (B 3.2.2)
 - promote student learning. (B 3.2.3)
 - provide an appropriate balance of formative and summative assessment to guide both learning and decisions about academic progress. (B 3.2.4)

Quality development standard:

The medical school should

- adjust the number and nature of examinations of curricular elements to encourage both acquisition of the knowledge base and integrated learning. (O 3.2.1)
- ensure timely, specific, constructive and fair feedback to students on basis of assessment results (Q 3.2.2)

- Assessment principles, methods and practices refer to assessment of student achievement and would include assessment in all domains: knowledge, skills and attitudes.
- Decision about academic progress would require rules of progression and their relationship to the assessment process.
- Adjustment of number and nature of examinations would include consideration of avoiding negative effects on learning. This would also imply avoiding the need for students to learn and recall excessive amounts of information and curriculum overload.
- Encouragement of integrated learning would include consideration of using integrated assessment, while ensuring reasonable tests of knowledge of individual disciplines or subject areas.

4. STUDENTS

4.1 ADMISSION POLICY AND SELECTION

Basic standard:

The medical school must

- formulate and implement an admission policy based on principles of objectivity, including a clear statement on the process of selection of students. (B 4.1.1)
- have a policy and implement a practice for admission of disabled students (B 4.1.2)
- have a policy and implement a practice for transfer of students from other programmes and institutions (B 4.1.3)

Quality development standard:

The medical school **should**

- state the relationship between selection and the mission of the school, the educational programme and desired qualities of graduates. (Q 4.1.1)
- periodically review the admission policy, based on relevant societal and professional data, to comply with the health needs of the community and society. (Q 4.1.2)
- use a system for appeal of admission decisions. (Q 4.1.3)

Annotations:

- Admission policy would imply adherence to possible national regulation as well as adjustments to local circumstances. If the medical school does not control admission policy, it would demonstrate responsibility by explaining relationships and drawing attention to consequences, e.g. imbalance between intake and teaching capacity.
- The *statement on process of selection of students* would include both rationale and methods of selection such as secondary school results, other relevant academic or educational experiences, entrance examinations and interviews, including evaluation of motivation to become doctors. Selection would also take into account the need for variations related to diversity of medical practice.
- Policy and practice for admission of disabled students will have to be in accordance with national law and regulations.
- *Transfer of students* would include medical students from other medical schools and students from other study programmes.

• The health needs of the community and society would include consideration of intake according to gender, ethnicity and other social requirements (socio-cultural and linguistic characteristics of the population), including the potential need of a special recruitment, admission and induction policy for underprivileged students and minorities.

4.2 STUDENT INTAKE

Basic standard:

The medical school must

• define the size of student intake and relate it to its capacity at all stages of the programme. (B 4.2.1)

Quality development standard:

The medical school **should**

• periodically review the size and nature of student intake in consultation with other relevant stakeholders and regulate it to meet the health needs of the community and society. (Q 4.2.1)

- Decisions on *student intake* would imply necessary adjustment to national requirements for medical workforce. If the medical school does not control student intake, it would demonstrate responsibility by explaining relationships and drawing attention to consequences, e.g. imbalance between intake and teaching capacity.
- Other relevant stakeholders would include authorities responsible for planning and development of human resources in the national health sector as well as experts and organisations concerned with global aspects of human resources for health, e.g. shortage and mal-distribution of doctors, establishment of new medical schools and migration of doctors.
- The health needs of the community and society would include consideration of intake according to gender, ethnicity and other social requirements (socio-cultural and linguistic characteristics of the population), including the potential need of a special recruitment, admission and induction policy for underprivileged students and minorities.

4.3 STUDENT COUNSELLING AND SUPPORT

Basic standard:

The medical school and/or the University **must**

- have a system for academic counselling of its student population. (B 4.3.1)
- offer a programme of student support, addressing social, financial and personal needs. (B 4.3.2)
- allocate resources for student support. (B 4.3.3)
- ensure confidentiality in relation to counselling and support. (B 4.3.4)

Quality development standard:

The medical school should

- provide academic counselling that
 - is based on monitoring of student progress. (Q 4.3.1)
 - includes career guidance and planning. (Q 4.3.2)

Annotation:

- Academic counselling would include questions related to choice of electives, residence preparation and career guidance. Organisation of the counselling would include appointing academic mentors for individual students or small groups of students.
- Addressing social, financial and personal needs would mean support in relation to social and personal problems and events, health problems and financial matters, and would include access to health clinics, immunisation programmes and health/disability insurance as well as

financial aid services in forms of bursaries, scholarships and loans.

4.4 STUDENT REPRESENTATION

Basic standard:

The medical school **must**

 formulate and implement a policy, that ensures participation of student representatives and appropriate participation in the design, management and evaluation of the curriculum, and in other matters relevant to students. (B 4.4.1)

Quality development standard:

- The medical school should
 - encourage and facilitate student activities and student organisations. (Q 4.4.1)

- Participation of student representatives would include student self governance and representation on the curriculum committee, other educational committees, scientific and other relevant bodies as well as social activities and local health care projects (see B 2.7.2).
- To *facilitate student activities* would include consideration of providing technical and financial support to student organisations.

5. ACADEMIC STAFF/FACULTY

5.1 RECRUITMENT AND SELECTION POLICY

Basic standard:

The medical school must

- formulate and implement a staff recruitment and selection policy which
 - outlines the type, responsibilities and balance of the academic staff/faculty of the basic biomedical sciences, the behavioural and social sciences and the clinical sciences required to deliver the curriculum adequately, including the balance between medical and non-medical academic staff, the balance between full-time and part-time academic staff, and the balance between academic and nonacademic staff. (B 5.1.1)
 - addresses criteria for scientific, educational and clinical merit, including the balance between teaching, research and service qualifications. (B 5.1.2)
 - specifies and monitors the responsibilities of its academic staff/faculty of the basic biomedical sciences, the behavioural and social sciences and the clinical sciences. (B 5.1.3)

Quality development standard:

The medical school should

- in its policy for staff recruitment and selection take into account criteria such as
 - relationship to its mission, including significant local issues. (Q 5.1.1)
 - economic considerations. (Q 5.1.2)

Annotations:

- The staff recruitment and selection policy would include consideration of ensuring a sufficient number of highly qualified basic biomedical scientists, behavioural and social scientists and clinicians to deliver the curriculum and a sufficient number of high quality researchers in relevant disciplines or subjects.
- Balance of academic staff/faculty would include staff with joint responsibilities in the basic biomedical, the behavioural and social and clinical sciences in the

university and health care facilities, and teachers with dual appointments.

- Balance between medical and non-medical staff would imply consideration of sufficient medical orientation of the qualifications of non-medically educated staff.
- Merit would be measured by formal qualifications, professional experience, research output, teaching awards and peer recognition.
- Service functions would include clinical duties in the health care delivery system, as well as participation in governance and management.
- Significant local issues would include gender, ethnicity, religion, language and other items of relevance to the school and the curriculum.
- *Economic consideration* would include taking into account institutional conditions for staff funding and efficient use of resources.

5.2 STAFF ACTIVITY AND DEVELOPMENT POLICY

Basic standard:

The medical school must

- formulate and implement a staff activity and development policy which
 - allows a balance of capacity between teaching, research and service functions. (B 5.2.1)
 - ensures recognition of meritorious academic activities, with appropriate emphasis on teaching, research and service qualifications. (B 5.2.2)
 - ensures that clinical service functions and research are used in teaching and learning. (B 5.2.3)
 - ensures sufficient knowledge by individual staff members of the total curriculum. (B 5.2.4)
 - includes teacher training, development, support and appraisal. (B 5.2.5)

Quality development standard:

The medical school should

• take into account teacher-student ratios relevant to the various curricular components. (Q 5.2.1)

• design and implement a staff promotion policy. (Q 5.2.2)

- The balance of capacity between teaching, research and service functions would include provision of protected time for each function, taking into account the needs of the medical school and professional qualifications of the teachers.
- Recognition of meritorious academic activities would be through rewards, promotion and/or remuneration.
- Sufficient knowledge of the total curriculum would include knowledge about instructional/learning methods and overall curriculum content in other disciplines and subject areas with the purpose of fostering cooperation and integration.
- Teacher training, support and development would involve all teachers, not only new teachers, and also include teachers employed by hospitals and clinics.

6. EDUCATIONAL RESOURCES

6.1 PHYSICAL FACILITIES

Basic standard:

The medical school must

- have sufficient physical facilities for staff and students to ensure that the curriculum can be delivered adequately. (B 6.1.1)
- ensure a learning environment, which is safe for staff, students, patients and their carers. (B 6.1.2)

Quality development standard:

The medical school should

• improve the learning environment by regularly updating and modifying or extending the physical facilities to match developments in educational practices. (Q 6.1.1)

Annotations:

- Physical facilities would include lecture halls, class, group and tutorial rooms, teaching and research laboratories, clinical skills laboratories, offices, libraries, information technology facilities and student amenities such as adequate study space, lounges, transportation facilities, catering, student housing, on-call accommodation, personal storage lockers, sports and recreational facilities.
- A safe learning environment would include provision of necessary information and protection from harmful substances, specimens and organisms, laboratory safety regulations and safety equipment.

6.2 CLINICAL TRAINING RESOURCES

Basic standard:

The medical school **must**

- ensure necessary resources for giving the students adequate clinical experience, including sufficient
 - number and categories of patients. (B 6.2.1)
 - clinical training facilities. (B 6.2.2)
 - supervision of their clinical practice. (B 6.2.3)

Quality development standard:

The medical school should

• evaluate, adapt and improve the facilities for clinical training to meet the needs of the population it serves. (Q 6.2.1)

Annotations:

- *Clinical training facilities* would include hospitals (adequate mix of primary, secondary and tertiary), ambulatory services (including primary care), clinics, primary health care settings, health care centres and other community health care settings as well as skills laboratories, allowing clinical training to be organised using an appropriate mix of clinical settings and rotations throughout all main disciplines.
- Evaluation of facilities for clinical training would include appropriateness and quality for medical training programmes in terms of settings, equipment and number and categories of patients, as well as health practices, supervision and administration.

6.3 INFORMATION TECHNOLOGY

Basic standard:

The medical school must

• formulate and implement a policy which addresses effective use and evaluation of appropriate information and communication technology in the educational programme. (B 6.3.1)

Quality development standard:

The medical school **should**

- enable teachers and students to use existing and exploit appropriate new information and communication technology for
 - independent learning. (Q 6.3.1)
 - accessing information. (Q 6.3.2)
 - managing patients. (Q 6.3.3)
 - working in health care delivery systems. (Q 6.3.4)
- optimise student access to relevant patient data and health care information systems. (Q 6.3.5)

Annotation:

A policy regarding effective use of information and communication technology would include consideration of the use of computers, internal and external networks and other means. This would include coordination with library resources and IT services of the institution. The policy would include common access to all educational items through a learning management system. Information and communication technology would be useful for preparing students for evidence-based medicine and life-long learning through continuing professional development (CPD)/ continuing medical education (CME).

6.4 MEDICAL RESEARCH AND SCHOLARSHIP

Basic standard:

The medical school must

- use medical research and scholarship as a basis for the educational curriculum. (B 6.4.1)
- formulate and implement a policy that fosters the relationship between medical research and education. (B 6.4.2)
- describe the research facilities and priorities at the institution. (B 6.4.3)

Quality development standard:

The medical school should

- ensure that interaction between medical research and education
 - influences current teaching. (Q 6.4.1)
 - encourages and prepares students to engage in medical research and development. (Q 6.4.2)

Annotation:

Medical research and scholarship encompasses scientific research in basic biomedical, clinical, behavioural and social sciences. Medical scholarship means the academic attainment of advanced medical knowledge and inquiry. The medical research basis of the curriculum would be ensured by research activities within the medical school itself or its affiliated institutions and/or by the scholarship and scientific competencies of the teaching staff.

Influences on current teaching would facilitate teaching of scientific methods and evidence-based medicine (see B 2.2).

6.5 EDUCATIONAL EXPERTISE

Basic standard:

The medical school must

- have access to educational expertise where required. (B 6.5.1)
 - formulate and implement a policy on the use of educational expertise
 - in curriculum development. (B 6.5.2)
 - in development of teaching and assessment methods. (B 6.5.3)

Quality development standard:

The medical school should

- demonstrate evidence of the use of inhouse or external educational expertise in staff development. (Q 6.5.1)
- pay attention to the development of expertise in educational evaluation and in research in the discipline of medical education. (Q 6.5.2)
- allow staff to pursue educational research interest. (Q 6.5.3)

- *Educational expertise* would deal with, processes, practice and problems of medical education and would include medical doctors with research experience in medical education, educational psychologists and sociologists. It can be provided by an education development unit or a team of interested and experienced teachers at the institution or be acquired from another national or international institution.
- Research in the discipline of medical education investigates theoretical, practical and social issues in medical education.

6.6 EDUCATIONAL EXCHANGES

Basic standard:

The medical school must

- formulate and implement a policy for
 - national and international collaboration with other educational institutions. (B 6.6.1)
 - transfer of educational credits. (B 6.6.2)

Quality development standard:

The medical school should

- facilitate regional and international exchange of staff and students by providing appropriate resources. (Q 6.6.1)
- ensure that exchange is purposefully organised, taking into account the needs of staff and students, and respecting ethical principles. (Q 6.6.2)

- Other educational institutions would include other medical schools as well as other faculties and institutions for health education, such as schools for public health, dentistry, pharmacy and veterinary medicine.
- A *policy for transfer of educational credits* would imply consideration of limits to the proportion of the study programme which can be transferred from other institutions. Transfer of educational credits would be facilitated by establishing agreements on mutual recognition of educational elements and through active programme coordination between medical schools. It would also be facilitated by use of a transparent system of credit units and by flexible interpretation of course requirements.
- *Staff* would include academic, administrative and technical staff.

7. PROGRAMME EVALUATION

7.1 MECHANISMS FOR PROGRAMME MONITORING AND EVALUATION

Basic standard:

The medical school must

- have a programme of routine curriculum monitoring of processes and outcomes. (B 7.1.1)
- establish and apply a mechanism for programme evaluation that
 - addresses the curriculum and its main components. (B 7.1.2)
 - addresses student progress. (B 7.1.3)
 - identifies and addresses concerns. (B 7.1.4)
- ensure that relevant results of evaluation influence the curriculum. (B 7.1.5)

Quality development standard:

The medical school should

- periodically evaluate the programme by comprehensively addressing
 - the context of the educational process. (Q 7.1.1)
 - the specific components of the curriculum. (Q 7.1.2)
 - the overall outcomes. (Q 7.1.3)
 - its social accountability (Q 7.1.4)

Annotations:

- Programme monitoring would imply the routine collection of data about key aspects of the curriculum for the purpose of ensuring that the educational process is on track and for identifying any areas in need of intervention. The collection of data is often part of the administrative procedures in connection with admission of students, assessment and graduation.
- Programme evaluation is the process of systematic gathering of information to judge the effectiveness and adequacy of the institution and its programme. It would imply the use of reliable and valid methods of data collection and analysis for the purpose of demonstrating the qualities of the educational programme or core aspects of the programme in relation to the mission and the curriculum, including the intended educational outcomes. Involvement of experts in medical

education would further broaden the base of experience for quality improvement of medical education at the institution.

- Main components of the curriculum would include the curriculum model (see B 2.1.1), curriculum structure, composition and duration (see 2.6) and the use of core and optional parts (see B 2.6.3).
- Identified concerns would include insufficient fulfilment of intended educational outcomes. It would use measures of and information about educational outcomes, including identified weaknesses and problems, as feedback to conduction of interventions and plans for corrective action, programme development and curricular improvements.
- The context of the educational process would include the organisation and resources as well as the learning environment and culture of the medical school.
- Specific components of the curriculum would include course description, teaching and learning methods, clinical rotations and assessment methods.
- Overall outcomes would be measured e.g. by results at national license examinations, benchmarking procedures, international examinations, career choice and postgraduate performance, and would, while avoiding the risk of programme uniformity, provide a basis for curriculum improvement.
- *Social accountability* (see the definition in 1.1, annotation).

7.2 TEACHER AND STUDENT FEEDBACK

Basic standard:

The medical school must

• systematically seek, analyse and respond to teacher and student feedback. (B 7.2.1)

Quality development standard:

The medical school **should**

• use feedback results for programme development. (Q 7.2.1)

Annotation:

 Feedback would include information about the processes and products of the educational programmes. It would also include information about malpractice or inappropriate conduct by teachers or students with or without legal consequences.

7.3 PERFORMANCE OF STUDENTS AND GRADUATES

Basic standard:

The medical school must

- analyse performance of cohorts of students and graduates in relation to its
 - mission and intended educational outcomes. (B 7.3.1)
 - curriculum. (B 7.3.2)
 - provision of resources. (B 7.3.3)

Quality development standard:

The medical school should

- analyse performance of cohorts of students and graduates in relation to student
 - background and conditions. (Q 7.3.1)
 - entrance qualifications. (Q 7.3.2)
- use the analysis of student performance to provide feedback to the committees responsible for
 - student selection. (Q 7.3.3)
 - curriculum planning. (Q 7.3.4)
 - student counselling. (Q 7.3.5)

Annotations:

- Measures and analysis of *performance of cohorts of students* would include information about actual study duration, examination scores, pass and failure rates, success and dropout rates and reasons, student reports about conditions in their courses, as well as time spent by them on areas of special interest, including optional components. It would also include interviews of students frequently repeating courses, and exit interviews with students who leave the programme.
- Measures of *performance of cohorts of graduates* would include information about career choice, performance in clinical practice after graduation and promotion.
- Student background and conditions would include social, economic and cultural circumstances.

7.4 INVOLVEMENT OF STAKEHOLDERS

Basic standard:

The medical school must

- in its programme monitoring and evaluation activities involve
 - its academic staff and students. (B 7.4.1)
 - its governance and management. (B 7.4.2)

Quality development standard:

The medical school **should**

- for other relevant stakeholders
 - allow access to results of course and programme evaluation. (Q 7.4.1)
 - seek their feedback on the performance of graduates. (Q 7.4.2)
 - seek their feedback on the curriculum. (Q 7.4.3)

Annotation:

 Other relevant stakeholders would include other representatives of academic and administrative staff, representatives of the community and public (e.g. users of the health care system), education and health care authorities, professional organisations, medical scientific bodies and postgraduate educators.

8. GOVERNANCE AND ADMINISTRATION

8.1 GOVERNANCE

Basic standard:

The medical school must

• define its governance structures and functions including their relationships within the University. (B 8.1.1)

Quality development standard:

The medical school **should**

- in its governance structures set out the committee structure, and reflect representation from
 - academic staff. (Q 8.1.1)
 - students. (Q 8.1.2)
 - other relevant stakeholders. (Q 8.1.3)
- ensure transparency of the work of governance and its decisions. (Q 8.1.4)

Annotations:

- Governance means the act and/or the structure of governing the medical school. Governance is primarily concerned with policy making, the processes of establishing general institutional and programme policies and also with control of the implementation of the policies. The institutional and programme policies would normally encompass decisions on the mission of the medical school, the curriculum, admission policy, staff recruitment and selection policy and decisions on interaction and linkage with medical practice and the health sector as well as other external relations.
- Relationships within the University of its governance structures would be specified, if the medical school is part of or affiliated to a University.
- *The committee structure* would define lines of responsibility and includes a curriculum committee (see B 2.7.1).
- Other relevant stakeholders would include representatives of ministries of higher education and health, the health sector, the health care delivery system and the public (e.g. users of the health care system).
- Transparency would be obtained by newsletters, web-information or disclosure of minutes.

8.2 ACADEMIC LEADERSHIP

Basic standard:

The medical school must

• describe the responsibilities of its academic leadership for definition and management of the medical educational programme. (B 8.2.1)

Quality development standard:

The medical school **should**

• periodically evaluate its academic leadership in relation to achievement of its mission and intended educational outcomes. (Q 8.2.1)

Annotation:

Academic leadership refers to the positions and persons within the governance and management structures being responsible for decisions on academic matters in teaching, research and service and would include dean, deputy dean, vice deans, provost, heads of departments, course leaders, directors of research institutes and centres as well as chairs of standing committees (e.g. for student selection, curriculum planning and student counselling).

8.3 EDUCATIONAL BUDGET AND RESOURCE ALLOCATION

Basic standard:

The medical school must

- have a clear line of responsibility and authority for resourcing the curriculum, including a dedicated educational budget. (B 8.3.1)
- allocate the resources necessary for the implementation of the curriculum and distribute the educational resources in relation to educational needs. (B 8.3.2)

Quality development standard:

The medical school should

- have autonomy to direct resources, including teaching staff remuneration, in an appropriate manner in order to achieve its intended educational outcomes. (Q 8.3.1)
- in distribution of resources take into account the developments in medical

sciences and the health needs of the society. (Q 8.3.2)

Annotations:

- *The educational budget* would depend on the budgetary practice in each institution and country and would be linked to a transparent budgetary plan for the medical school.
- Resource allocation presupposes institutional autonomy (see 1.3, ann.).
- Regarding *educational budget and resource allocation* for student support and student organisations (see B 4.3.3 and 4.4, annotation).

8.4 ADMINISTRATIVE STAFF AND MANAGEMENT

Basic standard:

The medical school **must**

- have an administrative and professional staff that is appropriate to
 - support implementation of its educational programme and related activities. (B 8.4.1)
 - ensure good management and resource deployment. (B 8.4.2)

Quality development standard:

The medical school should

• formulate and implement an internal programme for quality assurance of the management including regular review. (Q 8.4.1)

Annotations:

- Administrative staff in this document refers to the positions and persons within the governance and management structures being responsible for the administrative support to policy making and implementation of policies and plans and would - depending on the organisational structure of the administration - include head and staff in the dean's office or secretariat, heads of financial administration, staff of the budget and accounting offices, officers and staff in the admissions office and heads and staff of the departments for planning, personnel and IT.
- Management means the act and/or the structure concerned primarily with the implementation of the institutional and programme policies including the economic and organisational implications i.e. the actual allocation and use of resources within the medical school.

Implementation of the institutional and programme policies would involve carrying into effect the policies and plans regarding mission, the curriculum, admission, staff recruitment and external relations.

- Appropriateness of the administrative staff means size and composition according to qualifications.
- Internal programme of quality assurance would include consideration of the need for improvements and review of the management.

8.5 INTERACTION WITH HEALTH SECTOR

Basic standard:

The medical school must

• have constructive interaction with the health and health related sectors of society and government. (B 8.5.1)

Quality development standard:

The medical school **should**

• formalise its collaboration, including engagement of staff and students, with partners in the health sector. (Q 8.5.1)

- Constructive interaction would imply exchange of information, collaboration, and organisational initiatives. This would facilitate provision of medical doctors with the qualifications needed by society.
- *The health sector* would include the health care delivery system, whether public or private, and medical research institutions.
- *The health-related sector* would depending on issues and local organisation - include institutions and regulating bodies with implications for health promotion and disease prevention (e.g. with environmental, nutritional and social responsibilities).
- To *formalise collaboration* would mean entering into formal agreements, stating content and forms of collaboration, and/or establishing joint contact and coordination committees as well as joint projects.

9. CONTINUOUS RENEWAL

Basic standard:

The medical school **must** as a dynamic and socially accountable institution

- initiate procedures for regularly reviewing and updating its structure and functions. (B 9.0.1)
- rectify documented deficiencies. (B 9.0.2)
- allocate resources for continuous renewal. (B 9.0.3)

Quality development standard:

The medical school should

- base the process of renewal on prospective studies and analyses and on results of local evaluation and the medical education literature. (Q 9.0.1)
- ensure that the process of renewal and restructuring leads to the revision of its policies and practices in accordance with past experience, present activities and future perspectives. (Q 9.0.2)
- address the following issues in its process of renewal:
 - Adaptation of mission statement and outcomes to the scientific, socioeconomic and cultural development of the society. (Q 9.0.3) (see 1.1)
 - Modification of the intended educational outcomes of the graduating students in accordance with documented needs of the environment they will enter. The modification might include clinical skills, public health training and involvement in patient care appropriate to responsibilities encountered upon graduation. (Q 9.0.4) (see 1.4)
 - Adaptation of the curriculum model and instructional methods to ensure that these are appropriate and relevant. (Q 9.0.5) (see 2.1)
 - Adjustment of curricular elements and their relationships in keeping with developments in the basic biomedical, clinical, behavioural and social

sciences, changes in the demographic profile and health/disease pattern of the population, and socioeconomic and cultural conditions. The adjustment would ensure that new relevant knowledge, concepts and methods are included and outdated ones discarded. (Q 9.0.6) (see 2.2 - 2.6)

- Development of assessment principles, and the methods and the number of examinations according to changes in intended educational outcomes and instructional methods. (Q 9.0.7) (see 3.1 and 3.2)
- Adaptation of student recruitment policy, selection methods and student intake to changing expectations and circumstances, human resource needs, changes in the premedical education system and the requirements of the educational programme. (Q 9.0.8) (see 4.1 and 4.2)
- Adaptation of academic staff recruitment and development policy according to changing needs. (Q 9.0.9) (see 5.1 and 5.2)
- Updating of educational resources according to changing needs, i.e. the student intake, size and profile of academic staff, and the educational programme. (Q 9.0.10) (see 6.1 - 6.3)
- Refinement of the process of programme monitoring and evaluation. (Q 9.0.11) (see 7.1 – 7.3)
- Development of the organisational structure and of governance and management to cope with changing circumstances and needs and, over time, accommodating the interests of the different groups of stakeholders. (Q 9.0.12) (see 8.1 8.5)

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APPENDIX

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